

# SUJAL GOSWAMI

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Gurugram, Haryana - 122001, India

## TECHNICAL SKILLS

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- **Programming:** Python, Java, JavaScript, Bash
- **Cloud & DevOps:** AWS, Kubernetes, Docker, Terraform, Jenkins, IaC, Istio, Helm, Ansible, GitOps
- **AI/ML:** AWS Bedrock, RAG Systems, Vector Databases, MLOps/ AIOps
- **Monitoring & Data:** Prometheus, Grafana, Dynatrace, ELK Stack, Redis, PostgreSQL, MongoDB, MySQL

## PROFESSIONAL EXPERIENCE

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### • DevOps Engineer

Freecharge by Axis Bank

July 2025 - Present

Gurugram, India

- Built AI-powered self-healing infrastructure agent reducing operational costs by \$500+ annually and MTTR by 75%.
- Architected distributed microservices on EKS using AWS Bedrock with custom Claude models for intelligent automation.
- **Developed Google Chat Reminder Bot** - Built production-grade enterprise reminder system with natural language processing supporting flexible time formats, recurring reminders, and systemd service deployment serving 500+ employees.
- Implemented ML-powered predictive failure detection achieving 90% accuracy across multiple clusters.
- Led cross-functional team of 3 engineers and delivered enterprise AppSec automation reducing assessment time by 95%.
- Provided DevOps support across 4 major Axis Bank projects including payment systems, mobile banking, and digital lending platforms.
- Migrated 20+ payment services to EKS with zero downtime, serving 5M+ monthly transactions.
- Optimized infrastructure costs by 30% and achieved 99.99% uptime improvement through intelligent automation.

### • DevOps Engineering Intern

Freecharge by Axis Bank

Jan 2025 - June 2025

Gurugram, India

- Developed AI-powered RAG system for organizational knowledge management using Confluence data.
- Built chat-based application enabling employees to query organizational information instead of manual documentation search.
- Implemented vector embeddings and semantic search using AWS Bedrock and OpenAI APIs for accurate information retrieval.
- Integrated with Confluence APIs to automatically sync and process organizational documentation and policies.
- Achieved 80% reduction in time spent searching for internal information and improved employee productivity.

## COMPETITIVE PROGRAMMING & ACHIEVEMENTS

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- **LeetCode Knight Status:** Top 5% globally, 900+ problems solved, Contest Rating: 1800+
- **Awards:** Outstanding Performance (Freecharge 2025), Innovation Excellence (AI Agent)
- **Publications:** 5+ technical articles on Hashnode, CNCF Blog, LeetCode

## EDUCATION

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### • LNM Institute of Information Technology

B.Tech - Computer Science and Engineering

2021 - 2025

Jaipur, Rajasthan, IN

### • Kendriya Vidyalaya

Senior Secondary Education - 12th

2020

Gwalior, Madhya Pradesh, IN

Open to remote opportunities • Requires visa sponsorship • Available for relocation globally